

Get the most from your plan's coverage.

- › One ID card for both your pharmacy and medical needs
- › 24/7 live, personalized customer support
- › Easy access to medications
- › One customer-focused team - medical, behavioral and pharmacy - working together to help keep you healthy
- › One-on-one guidance to help you choose and use your health care wisely

Get more with Express Scripts PharmacySM, our home delivery pharmacy.¹

- › Get medications shipped to your home at no extra cost
- › Fill up to a 90-day supply at one time, so you fill less often
- › Get free refill reminders so you don't miss a dose
- › 24/7 access to licensed pharmacists who provide support for conditions like diabetes, high blood pressure and high cholesterol.
- › Get payment assistance coordination if you need help paying for your medication

YOUR PHARMACY BENEFIT



Call us 24/7

CUSTOMER SERVICE

Call the number on your Cigna ID card or
800.Cigna24 (800.244.6224)

EXPRESS SCRIPTS PHARMACY

800.835.3784

ACCREDO

877.826.7657

Use the myCigna[®] app or website.

24/7 access to all you need to know about your coverage

- › Find out how much your medication costs
- › See which medications your plan covers
- › Find an in-network pharmacy
- › See your pharmacy claims and coverage details
- › Manage your home delivery medications¹

Use Accredo, a Cigna specialty pharmacy, to help manage a complex medical condition.¹

- › 24/7 access to specialty-trained pharmacists and nurses experienced in complex conditions that require specialty medications
- › Wide-range of personalized care services - including counseling and training on how to administer your medication
- › Get medications shipped to your home^{1,2}
- › Refill your prescriptions by text³
- › A dedicated team that coordinates copay assistance and other options if you need help paying for your medication

1. Not all plans offer home delivery and Accredo as a covered pharmacy option. Please log in to the myCigna app or website, or check your plan materials, to learn more about the pharmacies in your plan's network.

2. As allowable by law.

3. The ability to refill prescriptions by text is only available for certain medications. To get text messages, you'll have to sign up for Accredo's texting service. You can do this when you call Accredo to refill your prescription. Once you sign up, simply reply to their welcome text to get started. Standard text messaging rates apply.

All group health insurance policies and health benefit plans contain exclusions and limitations. For costs and complete details of coverage, see your plan documents.

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