

# Why Care.com?

Because finding the right ongoing care for your family can be hard, especially when you're balancing the demands of work. That's why your company provides access to Care.com, the world's largest online community for finding care.

## USE YOUR **CARE.COM** MEMBERSHIP TO FIND:

- Nannies and babysitters
- Senior caregivers
- Housekeepers
- Personal assistants
- Transportation assistance
- Pet sitters and groomers
- Summer or vacation camps
- Special needs caregivers
- Errand runners
- Tutors

### **POST A JOB**

Create a job post with a description of the care you're hiring for.

### **SEARCH AND FILTER**

Search and filter through caregivers in your zip code radius that meet your requirements.

### **SAFETY CENTER**

Access our safety center at [care.com/safety-center](https://care.com/safety-center) for tips and tools to hire safely.

care@work  
BY CARE.COM



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# Frequently Asked Questions

## What does my Care.com Membership include?

You get unlimited access to the world's largest network of caregivers. There, you can explore detailed caregiver profiles in your area, post a job for caregivers to apply to, access the Care.com Safety Center and background check options, send real-time payments to caregivers, and even learn about household payroll and tax assistance.

## What precautions does Care.com take to maintain a safe community?

Your family's well-being is important to us. That's why we offer tools and resources to help you evaluate risk and stay savvy about safety. At [care.com/safety-center](https://care.com/safety-center) you can find:

- Safety guides to help you make safer decisions throughout your caregiver search
- Background Check Guide
- Option to request and run a background check on a caregiver
- Safety resources to stay informed and help keep you and your family safe
- Safety FAQs

## How do I pay for care?

You can pay caregivers directly, through our site, or through the Care.com app.

## What if I already have a Care.com account?

If you already have a Care.com account created to find caregivers, you will need to merge the account with your company-sponsored membership. During enrollment, take the following steps:

- Visit your company's Care@Work website
- Click on "Let's Get Started" and follow the prompts
- When you see "Are you new to Care.com?" select "No."
- Enter the email address and password associated with your existing Care.com account. You will be prompted to provide your unique employee identifier to verify your eligibility for the employer-sponsored membership.

## How it Works:

1. Log in to your account in the Care.com app or your company's Care@Work website.
2. Search for caregiver profiles that match your needs in your area, or post a job for candidates to apply to.
3. You can schedule interviews from any device and request background checks. Once you're ready to hire, you can schedule and pay for your caregiver on Care.com.
4. We offer tools and resources to help you hire safely. Learn more at [care.com/safety-center](https://care.com/safety-center).